

Date: 06th November 2020

Thank You Note on New OSP Guidelines

ACTO thanks Hon'ble Minister of Communications and Secretary – Department of Telecommunications (DoT) for simplifying the Terms and Conditions of OSP guidelines and also facilitating the work from home from anywhere in India.

ACTO would also like to thank the Hon'ble Prime Minister, Shri Narendra Modi ji, for his vision for boosting the growth of the OSP sector through this initiative. We sincerely believe that these new guidelines will provide the much needed boost for the growth of IT/ITES, KPOs, BPOs. These guidelines will also complement the Government of India's objective of ease of doing business, reduce compliance burden and to further boost investment in the BPO sector thereby enabling job creation.

We also thank the Telecom Regulatory Authority of India for initiating the industry consultation process and giving suitable recommendations to the DoT towards the simplification of OSP guidelines.